

**Deborah.Easterling**

238643

**From:** Deborah.Easterling  
**Sent:** Wednesday, August 22, 2012 3:57 PM  
**To:** 'Joanne Eggert'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Ms. Eggert,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: Joanne Eggert [<mailto:dgrandma@comporium.net>]  
Sent: Tuesday, August 21, 2012 9:31 PM  
To: PSC\_Contact  
Cc: [dpieper@tegacay.com](mailto:dpieper@tegacay.com)  
Subject: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

MAIL ROOMS



\* Required Fields

Letter of Protest  
in Docket 2012 - 177 - ws

Print

Email

Date: \* August 21, 2012

**Protestant Information:**

Name \* Joanne M. Eggert

Mailing Address \* 10012 Cuyo Ct

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-548-6864

E-mail jmeggert@nationalgypsum.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer of Tega Cay Water Service

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I am protesting the rate hike request by our water & sewer provider known as Tega Cay Water Service. This company has been awarded rate increases and permits, as recently as 2010, over the objection of customers and concern of the Catawba Riverkeeper. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. DHEC [or other governmental agency] had even required that they reduce the frequency and effects of these overflows. From memory, the public meetings held in 2010 showed they were supposed to achieve certain benchmarks from previous operational deficiencies that were not met. The TCWS was given the permit [and a rate hike] with the understanding it was to operate with various new benchmarks.

This increase is outrageous. Nothing has increased by 58%. Income has not gone up by that much. Historic Tega Cay has the most expensive water the region. My husband is retired. We can not afford this increase and are very concerned this will devalue our homes. Without this price increase, homes in the new section of Tega Cay have water bills that are about 1/4 of the cost of our water bills. TCWS needs to either run this business as all other businesses, provide a service at a competitive rate or get out of the business and let someone else take over. Better yet, close down TCWS and extend the water service that new Tega Cay homes enjoy.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

yes